



Secure Your Biggest Investment

MyHome Mate
Homeowners



 **FPG** insurance



Your home is more than just a structure—it's where life happens. Protect it and everything inside from fire, natural disasters, theft, and accidental damage with comprehensive coverage designed for your peace of mind.

SEAMLESS PROTECTION



COMPREHENSIVE PROTECTION

Covers fire, typhoons, floods, and other unforeseen disasters to safeguard your home.



BEYOND THE FOUR WALLS

Protects household contents, furniture, and valuables inside your residence.

BUILT-IN COVERAGE



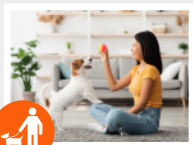
LOSS OF RENT COVERAGE

Provides financial protection if your property becomes unlivable due to covered incident and rental income is disrupted.



EMERGENCY LIVING ASSISTANCE

Covers temporary accommodations for you and your family after a covered event.



PET OWNER'S LIABILITY

Covers accidental damages or injuries caused by your pets, providing peace of mind.

PERIL

COVERS PHYSICAL LOSS OR DAMAGE TO THE COVERED PROPERTY ARISING FROM THE FOLLOWING PERILS

- ✓ Fire or Lightning
- ✓ Earthquake
- ✓ Typhoon
- ✓ Flood or Overflow of the Sea
- ✓ Volcanic Eruption (excluding locations that are in the 50km radius from the mouth of the volcanoes)
- ✓ Subterranean Fire
- ✓ Extended Coverage against Explosion, Falling Aircraft, Vehicular Impact, and Smoke Damage)
- ✓ Riot, Strike, and Malicious Damage
- ✓ Broad Water Damage - 5% of the total sum insured
- ✓ Bursting or Overflowing of any water tank apparatus or pipe - 5% of the total sum insured
- ✓ Fire Fighting Expense - 5% of the sum insured, minimum of Php 100,000

ADDITIONAL COVERAGE

OWNER, AND NON-RESIDENT

- ✓ Loss of Rent, up to 10% of the Building sum insured plus 10% of the Contents sum insured, maximum limit of Php 10,000.00 per month, up to 6 months
- ✓ Debris Removal expense up to 10% of the building sum insured
- ✓ Accidental breakage of fixed glass due to named perils – Php 50,000.00
- ✓ Architects and surveyor's fee up to 5% of the building sum insured
- ✓ Personal Liability to the Public which the Insured may be legally liable for bodily injury or property damage sustained by a third party up to Php 200,000.00

Disclaimer

This information contained in this brochure is just a brief description of available FPG Insurance's MyHome Mate - Homeowners.

This brochure is not statement of contract. The precise and full coverage is subject to terms, conditions, exclusions, and limit of liability contained in the actual insurance policy which will be used to you upon approval of our application.

In case of conflict, our insurance policy shall prevail over this brochure.

Geographical Limit

Anywhere in the Republic of the Philippines, excluding whilst on the following;

- NOT part of a Residential Condominium
- Listed on FPG's area of restriction

Warranties & Clauses

Anywhere in the Republic of the Philippines, excluding whilst on the following:

- Automatic Increase Clause – 10% within 60 days
- Automatic Extension of Period of Insurance Clause – 30 days based on Renewal terms
- Automatic Reinstatement of Loss Clause
- Breach of Conditions Clause
- Designation Clause
- Misdescription Clause
- No Control Clause
- Residential Occupancy Warranty
- Reinstatement Value Endorsement


Exclusions

- Electronic Data Recognition Exclusion Clause
- Terrorism & Sabotage Exclusion Clause
- Total Asbestos Exclusion Clause
- Property Cyber and Data Exclusion (LMA5401)

CONSUMER ASSISTANCE MANAGEMENT SYSTEM



PLATFORMS

 TRUNKLINE (02) 8859-1200 (02) 7944-1300	 EMAIL FOR COMPLAINT consumercomplaint@fpgins.com FOR INQUIRY/REQUEST phcustomercare@fpgins.com	 MAILING ADDRESS CRM DEPARTMENT 6/F Zuellig Building, Makati Ave., corner Paseo de Roxas, Makati City 1225, Philippines
 WEBSITE www.fpgins.com/ph	 SOCIAL MEDIA fpginsurance.ph	 AGENT/ BROKER CONTACT YOUR SERVICING AGENT/ BROKER



 RECEIPT AND ACKNOWLEDGEMENT Complaints are received through our various service delivery channels	 INTERNAL INVESTIGATION, REQUEST, AND RESOLUTION Our consumer assistance team conducts the investigation and comes up with a resolution for the complaint	 COMMUNICATION OF RESOLUTION TO CUSTOMER We communicate to the financial consumer the resolution within the time frames below: SIMPLE – within 5 working days COMPLEX – within 30 working days
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FPG Insurance Co., Inc. is supervised by the Insurance Commission with offices in Manila, Cebu, and Davao.

HEAD OFFICE

- 1071 United Nations Avenue,
Ermita, Manila
- (02) 8523 8461 loc. 103/127

CEBU DISTRICT OFFICE

- 3rd Floor, Lexmark Plaza 3,
Samar Loop corner Panay Rd.,
Cebu Business Park, Cebu City

DAVAO DISTRICT OFFICE

- Doors 2 & 3 Third Floor of Yap Bldg,
Quimpo Blvd., Ecoland, Davao City
- (6382) 327-3651

FPG Insurance Co., Inc.

6/F Zuellig Building, Makati Avenue corner
Paseo de Roxas, Makati City, 1225 Philippines

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